

14-57
July 1, 2014

Received & Inspected

JUL 14 2014

MR. TOM WHEELER
Chairman
FEDERAL COMMUNICATIONS COMMISSION
445 12th Street, SW
Washington, DC 20554

FCC Mail Room

Dear Mr. Chairman:

I was constrained to write you because of the proposed merger and/or acquisition of Time Warner Cable by Comcast, which is pending action/s before the commission, based on the newspaper article (LA Times) dated June 29, 2014.

Should the acquisition materialized it will mean a combination of Octopus (Comcast) and Piranha (Time Warner Cable) as described by a leading consumer advocate and concurred by Harvard Professor Susan Crawford, 'Comcast as a nationwide **octopus** with massive tentacles capable of squeezing consumers'. And for me, personally, Time Warner Cable (TWC for short) is the **piranha**, that eat and take the flesh of the Consumers to its bone.


The billing of TWC, which nobody I talked to understand, kept increasing every month. I am enclosing the photocopy of TWC billing, which I believe even the Commissioners will have a hard time to decipher and fully understand the billing. Actually it's a double whammy, while the billing keep increasing every month the number of channels to watch keep on decreasing. Last June 12, 2014, I lost more than 50% of the channels I used to watch, when TWC required us to install the so called digital box.

The big question on this proposed takeover of TWC is, where, how and when Comcast recover the cost of \$45 Billion takeover. I hope and love to be wrong on all of my predictions:

WHERE - From the Consumers
HOW - Increasing the rates and requiring Customers to pay for channels to watch
WHEN - ASAP

I hope the Commission will decide the proposed takeover with caution of the danger of control over what the Consumers to watch, read and listen by Comcast (NY Times, ed, May 27, 2014).

Sincerely,


Jose P. Banez
151 Judson Street, Apt. 103
Redlands, CA 92374



Customer service
Call us anytime 1-888-892-2253
Visit us at twc.com

Account number

customer code

Due date	Service period	Amount due
Jun 30, 2014	06/20 - 07/19	\$47.31

Service address

Jose Banez
Account Phone 909-894-4166
151 Judson St Apt 103
Redlands CA 92374-4055

Previous balance & payments

Balance last statement	47.31
Payments received as of Jun 10, 2014	-47.31

Current month

Monthly services	44.98
Taxes, fees & surcharges	2.33

Total due by Jun 30, 2014	\$47.31
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ENJOY TWC BETTER

Manage your account online at My Account (formerly known as MyService) and go paperless.

Start Over® shows already in progress by clicking SELECT while on a particular channel, no DVR needed.

pd 6/30/14

José Banez

Total due by Jun 30, 2014: \$47.31

Account number:

Customer code:

Statement date: Jun 10, 2014

**Previous balance**

Balance last statement 47.31

Total previous balance \$47.31**Payments**

06/01 Credit Card Payment -47.31

Total payments -\$47.31**Monthly services**

06/10 Starter TV 28.00

Service Discount -8.01

Elp Internet 14.99

Home Phone National 44.99

Service Discount -34.99

Total monthly services \$44.98*Basic tier (Starter TV) may be purchased by itself for \$28.00 per month.***Taxes, fees & surcharges**

E911 Surcharge 0.06

Universal Lifeline Tel Serv Surcharge 0.09

CA Relay Service & Comm. Device Fund 0.01

High Cost Fund Surcharge A 0.01

CASF and High Cost B Surcharge 0.03

Federal Universal Svc Recovery Fee 0.44

CTF - CA Teleconnect Fund 0.04

Franchise Fee 1.48

TWC Regulatory Recovery Fee 0.17

Total taxes, fees & surcharges \$2.33**Total due by Jun 30, 2014 \$47.31****Reach us at your convenience****In person**

1078 E. Hospitality Ln., Suite D, San Bernardino, CA 92408

Monday - Friday 9am - 6pm

Saturday 9am - 5pm

On twc.comVisit twc.com/account to pay your bill online, view FAQs/self-help options and chat with a live agent. Just have your customer code above on hand.**Through your mobile device**

With our free My TWC® app.

Over the phoneCall us anytime at **1-888-892-2253** and simply say "pay my bill" to pay your bill for free. Or you can speak to someone live with any questions about your bill.

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